

Information Technology (IT)/ELECTRONIC PATIENT RECORDS Statement of Intent for King Edward Street Medical practice

New contractual arrangements came into force on 01-April-2015 requiring GP practices to make available a statement of intent about the following IT developments:

1. Referral Management Information
2. Online Appointment Booking
3. Online Booking of repeat prescriptions
4. Summary Care Record
5. GP2GP transfers of care records
6. Patient Access to electronic records.

Please find below details of the plans we have in place for these developments at this Practice.

- **Referral management Information**

Practices must include the NHS Number as the primary identifier in all NHS clinical correspondence issued by the practice.

All letters and information that we send to other organisations such as, hospitals, have an NHS number clearly shown.

- **Electronic appointment booking**

Practices are required to promote and offer the facility for all patients, who wish to, to book, view, amend, cancel and print appointments online.

We currently offer booking and cancelling of routine GP appointments/ other appointments online. Please ask at reception for more details about how to register for this service.

- **Online booking of repeat prescriptions**

Practices are required to promote and offer the facility for all patients, who wish to, to order online, view and print a list of their repeat prescriptions for necessary drugs, medicines or appliances.

We currently offer the facility for ordering repeat prescriptions online. Please ask at reception for more details.

- **Interoperable records/ Summary Care Record.**

Practices are required to upload changes to a patient's summary information, at least daily, to the Summary Care Record.

Having your Summary Care Record available will help other doctors and nurses treating you away from your regular surgery, without your full medical record. They will have access to information about any medication you may be taking and any drugs to which you have a recorded allergy or sensitivity. Click here for more details about the Summary Care Record <http://www.nhscarerecords.nhs.uk/>

This function is already live. However, if you do not want your medical records to be available in this way you will need to let us know so that we can update your record. You can do this via the '[opt out form](#)', available at reception, or on our website.

(continues overleaf)

- **GP2GP transfers of Care Records**

We are required to utilise the GP2GP facility for the transfer of patient records between practices, when a patient registers or de-registers.

It is very important that you are registered with a doctor at all times. If you leave your GP and register with a new one, your medical records will be removed from your previous doctor and forwarded to your new GP via NHS England. It can take several weeks for paper records to reach the new surgery; with GP2GP, your electronic record is transferred to your new practice much sooner.

GP2GP transfers are already activated at this practice for sending and receiving patient records.

- **Patient access to their electronic GP record**

We are required to promote and offer the facility for patients to view online, export or print a summary of information from their records relating to medications, allergies, adverse reactions *and* the detailed information from their medical record – i.e. information held in coded form.

This facility is now live for current medications, allergies, and any adverse reactions and available to all patients who have registered for online services. We are working with our clinical system supplier to achieve this functionality for the detailed information and it is our intention to have this facility available to patients by 31 March 2016. We will keep you updated as to progress in this regard as and when it is enabled by our system supplier.

UPDATE 23 March 2016: Our computer system supplier (INPS), have just informed us that the upgrade needed for online access to patients' detailed information from their medical record will NOT be ready by the end of the month. Apparently it is likely to be done within weeks but INPS won't be tied down to an exact date at this point in time.

Last updated: ~~30-Sept-2015~~
23 March 2016