

King Edward Street Patient Participation Group (PPG)

Wednesday, 07 June 2017, 12.30 pm – 1.30 pm

Agenda

Apologies: ...

1. Minutes and Matters Arising
2. 7 Day Access Service
 - Evening and weekend appointments available from East Oxford
3. Promoting Vaccination ([Vaccine Update special edition](#))
4. CQC Update
5. Patient Feedback
 - Complaints and thank yous
 - Suggestion box
6. Any other business
 - City workshop – Wed 05 July
7. Date and time of next meeting

01 Nov 2017, 12.30 pm – 1.30 pm

You can now book evening or weekend appointments with a NHS GP, Nurse or other practitioner

The GPs in Oxford have set up a new service that provides additional appointments in the evenings and weekends. This new 7 Day Access Service makes it easier for patients registered with a GP in the city to receive advice or care at a time that is convenient.

The service will be provided by a team of GPs, Advanced Nurse and Paramedic Practitioners, Clinical Pharmacists and Practice Nurses.

As well as offering medical advice and treatment on everyday health problems and long-term medical conditions, the team will provide nursing care too – such as wound dressing changes, catheter care, blood sampling and cervical smears.

How do I get an appointment and where do I go?

Appointments are booked through your Practice reception. The Receptionist will also be able to advise you on whether or not the 7 Day Access Service is the best option for you or whether an appointment at the Practice would be better suited to meet your needs.

The evening and weekend appointments are provided at:

[St Bartholomew's Medical Centre, Manzil Way, Oxford, OX4 1XB](#)

7 Day Access Service clinic opening times

- Monday to Friday, from 5pm – 8pm
- Saturday and Sunday, from 8am – 1pm

Further information

View and download our 7 Day Access Service information [leaflet](#) for more details:

Patient Feedback

Complaints and thank yous

No complaints since last meeting

Suggestion box

Just one suggestion since last time:

1. When sitting in the upstairs waiting room on Wed 19 April I could hear the conversation in Dr Drury's room. Would background noise be helpful?

Developing Patient Participation Workshop

The Oxford City Locality PPG Forum and the Oxford Practice Managers Group would like to invite you to our workshop and marketplace on **Wednesday 5 July at the Old Fire Station in Oxford**. The event will run from 2.00pm to 5.00pm.

This is your opportunity to meet, share and learn from other Patient Participation Groups (PPGs). The marketplace will also showcase a variety of local patient groups and successful projects from those who may not usually attend your PPG meetings.

The workshops will look at practical advice on running groups, focused on a clinical topic and the benefits of improving the uptake of electronic access to records and services by patients.

To reserve your place now, please reply to scwcsu.oxonengagement@nhs.net or telephone: 01865 334644 and leave your name and email or mailing address so that we can send you confirmation and venue details.

Further details of speakers and an agenda will be circulated soon.

We look forward to seeing you there.

Kind Regards,

Sara

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