

King Edward Street Patient Participation Group

Terms of Reference

Who We Are

We are the Patient Participation Group (PPG) at King Edward Street Medical Practice of Drs. Drury and Kirkaldy. Our purpose is to develop a positive and supportive two-way relationship between the Practice and its patients.

What We Are Here To Do

The aims of the Patient Participation Group are as follows:

- to facilitate effective two-way communication between patients and the Practice;
- to foster good relations between patients and the Practice;
- to represent the patient voice in Practice policy and in the implementation of that policy;
- to encourage and support the Practice in involving patients in their own care;
- to support and encourage the Practice in its dealings with other bodies.

How We Work

We are patients of the Practice who have volunteered in response to requests to establish a PPG:

- we meet once a term (and at other times if necessary);
- the Practice Manager attends our meetings, as does one of the GP Partners when necessary (and available);
- the PPG is limited to 10 members but we welcome expressions of interest from patients willing to volunteer;
- we elect a chair and secretary annually;
- we conduct an annual survey to establish the views of patients towards the Practice;
- we review regularly these terms of reference and monitor our effectiveness in fulfilling them;