

King Edward St Patient Participation Group (PPG)

Wed 24 Feb 2016, 12:30pm – 1:30pm

Agenda

Apologies: Leila Parsa (Corpus), Ana Clark (Corpus), Rose Mortimer (Lincoln),

...

A. INFORMATION FOR PATIENTS

- 1. Patients will be able to view their medical record online by the end of next month (March 2106)**

B. ISSUES FOR THE PRACTICE

- 2. Sources of patient feedback**

- Complaints
- Friends and Family Test
- Suggestions box
- Picking things up informally

- 3. Patient Survey**

- Looking at the results

- 4. Any other business**

- College Welfare Newsletters/ noticeboards
- ...

C. ANNOUNCEMENTS

- 5. Date and time of next meeting**

1 Jun 2016 – 12:30pm to 1:30pm.