

## Disabled Access

Old listed buildings are often difficult to adapt but we are doing our best. We have wheelchair ramps and a stairlift. Please ask for assistance or request a home visit at any time.

## Your Rights and Responsibilities

We undertake to provide General Medical Services to all our patients with courtesy and understanding to the best of our ability. In return we would ask you to be equally courteous. We will not tolerate violent or abusive patients.

Please keep your appointment or, if no longer needed, cancel the appointment with as much notice as possible. Please be punctual for your appointment. We try to keep to time but when patients attend with particular difficulties it is quite possible we will run late. We thank you for your patience.

## Medical Records

The Practice is registered under the Data Protection Act 1998. Information about you is treated in the strictest confidence by all members of the practice, both clinical and administrative. University members should refer to the confidentiality statements on their college websites.

Patient information may be used by the GP Practice to help us identify specific patients who may be at risk of certain events (e.g. admission to hospital, or developing a disease), in order to help us try to prevent such events, where possible.

Patient information in anonymised form (where it is not possible to identify any individual patient) may be used by the wider health community to plan services.

For information about accessing your medical records or about opting-out of schemes to share information, please speak to the Practice Manager.

## Opening Hours

Open Monday to Friday from  
**8am to 6pm**

Routine appointments available from  
**8.30am to 12pm and 2pm to 6pm**  
(earlier appointments are available  
on Mondays & Wednesdays from 7am)

We are closed Saturday & Sunday

## Help when we are closed

Evenings, weekends and nights are covered by the local 'Out of Hours' Service, who deal with both physical health and mental health issues. To contact them ring:

**111**

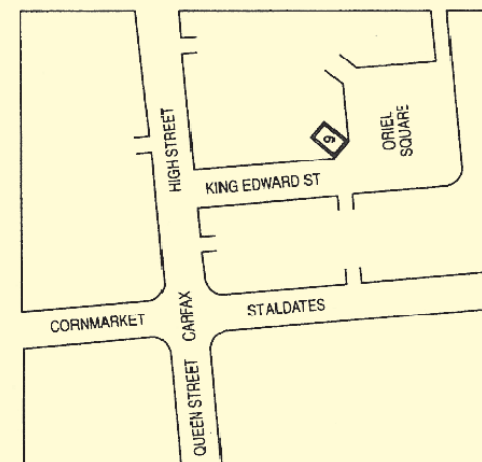
## Useful Numbers

Ambulance (For real emergencies only) **999**  
(From a mobile) **112**  
Emergency Dental Helpline 0118 918 3359  
NHS non-emergency information 111  
John Radcliffe Hospital 01865 741 166  
District Nurse 01865 903 075  
Health Visitor 01865 903 077  
Midwife 01865 221 696  
Samaritans 01865 722 122  
Mind 01865 247 788

Oxfordshire CCG, 01865 336 800  
Jubilee House,  
Oxford Business Park South, Oxford, OX4 2LH

[www.nhs.uk](http://www.nhs.uk) - your NHS, online

# KING EDWARD STREET MEDICAL PRACTICE



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Oxford  
OX1 4JA

**Tel: 01865 242657**

**Fax: 01865 200983**

[www.kingedwardst.nhs.uk](http://www.kingedwardst.nhs.uk)

**Dr. Naomi Drury**

**Dr. MaryKate Kirkaldy**

**Dr. Brian Nicholson**

**Dr. Emma McKenzie-Edwards**

**Practice Nurse: Tricia Joyce, RGN**

**Practice Manager: Matthew Bramall**

## Doctors

Dr Naomi Drury has been with the practice since 2005, having been an undergraduate at The Queen's College. Dr Drury became a partner in summer 2014.

Dr MaryKate Kirkaldy joined the practice in 2014 and became a partner in 2015. Her areas of special interest are paediatrics and mental health.

Dr Brian Nicholson is a clinical fellow researching early cancer diagnosis at the Nuffield Department of Primary Care Health Sciences at the University of Oxford. He is also Macmillan GP Facilitator for Oxfordshire.

Dr Emma McKenzie-Edwards has taught in the medical schools in the Australian National University and the University of Oxford. Her areas of special interest are in child health and sexual and reproductive health.

## Practice Nurse

Tricia Joyce is our practice nurse and she is available by appointment on Mondays, Wednesdays and Friday. She provides general nursing services, health promotion advice and management of chronic diseases. The duration of the appointment can be adjusted to suit the need of the consultation, e.g. well women/men health checks, urgent management, smoking cessation and travel advice.

## Health Visitor

The health visitors (based in Jericho Health Centre) are qualified nurses with extra training in midwifery, child, family and public health. They are easily accessible for health advice and support.

## Midwife

The midwife is a qualified professional who manages women in their pregnancies. She looks after uncomplicated pregnancies independently until delivery and the first ten days of post-natal care. Weekly ante-natal clinics are held in the practice and appointments can be booked with reception.

## How to register with the practice

Registration forms are available from Reception. If you have not been registered with the NHS before please bring proof of your identity (such as a passport or driving license) and address. You will also be asked to complete a medical questionnaire. We may invite you for a short medical check-up with the nurse.

## Practice Area

We accept patients living within the Oxford ring-road but others can register as 'Out of Area' patients.

## Teaching and Medical Students

The practice is committed to the teaching of medical students. We currently teach 1<sup>st</sup> and 2<sup>nd</sup> year pre-clinical students and have 5<sup>th</sup> year medical students attached to the practice. Students learn by sitting in or by conducting their own consultations prior to the patient seeing the doctor.

Feel free to let us know if you would rather not see a student.

## Services

All General Medical Services are provided, including maternity, family planning, child health, chronic disease management, health promotion, counselling, travel clinics, etc.

### Travel Vaccinations

All travel vaccinations are provided including Yellow Fever. Please note that most travel vaccinations and malarial tablets are not covered by the Health Service; therefore a charge will be made.

### Family Planning

We do not hold special clinics for family planning; simply make an appointment in the usual way. We can provide a range of contraceptive services including emergency contraception.

## Home Visits

Home visits will be made at the doctor's discretion. If you are feeling unwell and are unable to come to the surgery, please try to telephone us before 10.30a.m. to arrange a home visit.

Receptionists (who are covered by the same rules of confidentiality as the medical staff) may ask brief details about your visit request; this is useful for the doctor in preparing for the visit.

## Telephone Advice

It is easier for the medical staff to give telephone advice at around 11.30a.m. or 5:30p.m.

For test results please phone after 1pm.

## Repeat Prescriptions

Please think ahead; we cannot guarantee to prepare your prescription in fewer than 24 hours from your request for a repeat prescription.

You can telephone, call in person or post your repeat prescription request. We now have the facility for you to order your repeat (and book appointments) online.

## Patient services online

Ask at Reception if you would like to have access to our services from a computer, tablet or smart phone:

[www.patientservices.co.uk](http://www.patientservices.co.uk)

## Patient Opinions

Our Patient Group welcomes constructive criticism on how we can improve our service and we have a suggestion box in the waiting room.

We also invite you to complete our 'Friends & Family Test' feedback form after any dealings with us, either via our website or using the box in the entrance hall.

If you wish to complain we would encourage you to speak to or write to Dr Drury or the Practice Manager.