

King Edward Street Patient News

King Edward St Medical Practice

Welcome to our 'new' doctors

We are delighted to announce the appointment of a new doctor — Dr MaryKate Kirkaldy, who has recently joined the practice from Waddesdon Surgery, following the announcement of Dr Gancz's retirement.



She will be working part-time doing 4 or 5 surgeries per week.

We are also pleased to report that we have secured the services of our long-standing locum— Dr Andrew Wilkinson—who will be working on a regular basis offering surgeries on Tuesdays and Thursdays.

Andrew has many years of experience as a GP and as a tutor, having taught in the medical school in Oxford since 1986 and at university College Dublin where he set up postgraduate medical training in Clinical Forensic Medicine.



Dr Drury will be taking over as the Senior Partner and has increased her hours so that she is working five days a week—each morning and also on Friday afternoons.

Useful links

www.myvisiononline.co.uk
www.iwantgreatcare.org

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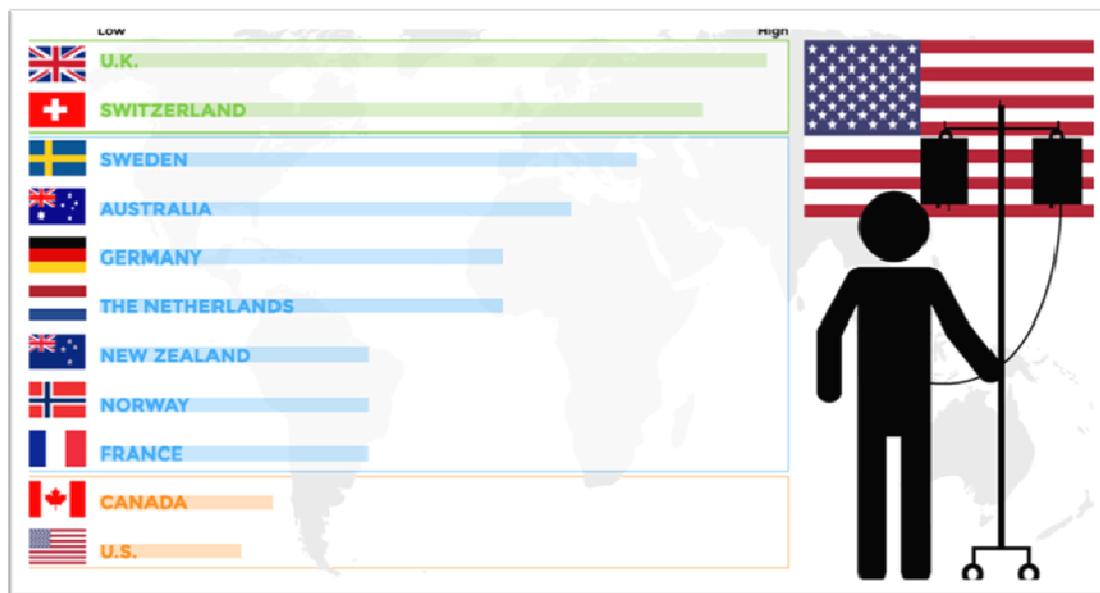
Special points of interest:

- Look out for our newly designed website—coming soon to a computer (tablet or phone) near you!

NHS ranked top – U.S. health system last

The media love NHS bashing, but a recent study of 11 nations ranked the UK's system as the best (and the second cheapest). By comparison, the United States health care system is the most expensive in the world and yet ranks last, as it did in 2010, 2007, 2006, and 2004.

The study examined dimensions such as quality, access, efficiency and equity, as well as indicators of healthy lives such as infant mortality.



Read the report: <http://www.commonwealthfund.org/publications/fund-reports/2014/jun/mirror-mirror>

Online access

Did you know this surgery is online?

Patients can already book and cancel appointments via the web, as well as order repeat prescriptions, online. This can be done 24/7, even when we are closed.

“It’s great—being able to book whenever it suits me, instead of waiting to get through on the telephone”

www.myvisiononline.co.uk

To use these services you simply need to provide us with your email address and request a registration password that you will use the first time you log in.

We are planning to extend these services so that soon you will also be able to view a summary of your medical records, to see your medication history, and any drug allergies you may have.

We are also looking to offer a mobile app so you can manage your appointments on the go!

Friends & Family test

Did you know you can now have your say to help improve GP services across the NHS?

The Friends & Family Test is about giving patients the opportunity to provide quick feedback on their care and treatment experience.

It's already in use in many parts of the NHS and is expanding to include GP practices

You can say what is going well and what can be improved so that people who make decisions about local healthcare can take your views into account.

It doesn't take long and you don't need to give your details on your feedback form.



To give your views, based on your recent consultation at the practice, you can either fill out a postcard and drop it in the box in the waiting room, or you can do it on line at:

www.kingedwardst.nhs.uk

Simply go to the website above, search for King Edward Street and answer the question:

"How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?"

"We're waiting to hear from you"

Look for details in the reception or waiting room. You can ask a member of staff how you can take part or find out more online.

Goodbye Marianne

Regretfully Marianne Talbot has moved to another practice closer to home and so has stood down as the PPG Chair—a position she has held since the group was first set up over two years ago.

We are very grateful for the hard work that Marianne has put in and her departure means

that the PPG must now find a new volunteer to be Chair of the group.

"We are looking for a new Chair for our Patient Group"

The group meets three times a year to discuss issues of interest to patients and exists to

ensure that the practice hears what patients think about things

If you can spare a little time and would like to be considered for the post please let us know—you can leave a message with one of the receptionists or you can contact the Practice Manager at:

edwardst.manager@nhs.net

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We're on the web!

www.kingedwardst.nhs.uk/ppg.htm

The King Edward St Patient Participation Group works to improve communication between the Practice and its patients, to ensure the services on offer truly meet the needs of all patients.

Anyone and everyone is welcome to join the group, as long as you are registered with the practice and interested in working together to make positive changes for the practice and its patients.

For further information about the group, please contact the Practice Manager

Named GP for all patients over 75 years

As from 01 April, 2014, all patients aged over 75 years of age must have a named GP within the Practice.

Your named GP will have overarching responsibility for the care and support which is provided to you by King Edward Street Medical Practice.

This is largely a role of oversight, with the requirements being introduced to reassure patients over 75 that they have one GP

within the Practice who is responsible for ensuring that this work is carried out on their behalf.



Your named GP will also work with other healthcare professionals to ensure that patient care is

adequately coordinated to meet your needs. They will also ensure that the patient has access to a health check if requested.

Although you have been assigned a named GP, you can still choose to book an appointment with any nurse or GP.

Any new patients registering with us, will be notified of their named GP within 21 days of registration.