

# King Edward Street Patient News

King Edward St Medical Practice

## Welcome to our new doctors

We are delighted to announce the appointment of two new GPs — Dr Brian Nicholson and Dr Emma McKenzie-Edwards.

Many of you may have already met Dr Nicholson as he has been with us for a few months as a locum.



Brian will continue to be working with us part-time, doing a regular surgery every Friday.

Brian is a clinical fellow at the Nuffield Department of Primary Care Health Sciences at the University of Oxford where he is researching early cancer diagnosis, and also holds the post of Macmillan GP Facilitator for Oxfordshire.

We are also excited to welcome Dr McKenzie-Edwards to our Practice. She will be starting with us in September and will be holding surgeries on Tuesday and Wednesday mornings and all day Thursday.



Emma is also an experienced tutor, having taught in the medical schools in the Australian National University and the University of Oxford.

She holds diplomas in child health and sexual and reproductive health and her practical skills include minor surgery and fitting contraceptive implants.

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### Inside this issue:

Welcome to our new GPs	1
Cervical Cancer Awareness Week	2
Suggestions box—you said	2
The fight against Ebola	3
Suggestions box—we did	3
Named GP—for all patients	4

### Special points of interest:

- Don't forget to participate in our Friends and Family test—you can find the FFT on our website.

# Cervical Cancer Awareness Week in June

15 to 21 June is Cervical Cancer Awareness Week, which is an initiative by Jo's Cervical Cancer Trust to highlight the importance of cervical screening and how attending a screening invitation can help to prevent cervical cancer.

To get more involved see: [Jo's Trust](#)

In the UK, 22% of women still do not attend their cervical screening, so raising public awareness of cervical cancer prevention is a priority.



Jo's cervical cancer trust 

**Smear test overdue?  
Book yours today**

15 - 21 June 2015  
Cervical Screening Awareness Week  
[jostrust.org.uk](http://jostrust.org.uk) | #CSAW

## Facts about cervical screening in the UK

1. Cervical screening saves 5,000 lives a year.
2. It is NOT a test for cervical cancer, it is a screening test to detect abnormalities at an early stage in the cells of the cervix.
3. The majority of examinations are undertaken by Practice Nurses in GP surgeries.
4. Nine out of ten cervical screening test results come back normal.

**Please don't ignore your invitation. It takes just a few minutes but could save your life.**

## Suggestions Box—you said...

Each meeting, the Patient Group empties the suggestion box and considers its contents.

Here's what you've said to us:

1. Make all appointments longer, so that it becomes less likely GPs end up overrunning and patients have to wait for an hour or more before being seen because all the previous patients have needed more than 10 minutes.

2. Get more light bulbs for the downstairs waiting room.

3. Have a sign on the INSIDE of the inner glass door that reminds visitors to use the hand gel just before they leave.

4. Water should be available on the waiting room. I understand the heating has to be on but I am sat here with a fever and no water.



# The fight against Ebola

## Did you know Dr Gancz was amongst the first wave of NHS staff to go to West Africa ?

Dr Gancz has only just begun his retirement having occupied some of his time since ceasing clinical work at King Edward St last autumn by joining the first group of NHS volunteers to combat Ebola in Sierra Leone.

He trained first with the Army in York and then spent 10 weeks at Port Loko in Sierra Leone. After training local staff to work with the NHS group and equipping and commissioning an Ebola Treatment Centre being built by Royal Engineers, he was treating patients with Ebola as well as being in charge of staff health for approximately 250 people. In addition, he took on the roles of occupational health physician and public health officer for the charity to which he and 16 others were seconded.

When the Ebola Treatment Centre opened in November/December there were 700 new cases per week in Sierra Leone. Last week (23 May) there were two.



Since returning he has given several lectures on the treatment of Ebola and his experiences in West Africa.

Speaking about his time at the treatment centre Dr Gancz said:

*"Much remains to be done in rebuilding their health services and Ebola may well come back at some stage, but for the moment the situation is much improved."*

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## ...we did (in response to your suggestions)

### ...and this is what we've done to respond

1. We are aware that sometime appointments overrun and we have made a lot of changes to help deal with this, including longer appointments for locums and breaks to help GP's catch up. We will continue to monitor their impact.

2. We replaced the broken light bulbs in the waiting room.

**"We installed a water cooler in the downstairs waiting room"**

3. An additional sign has been added on to the inside of the door, to remind people leaving.

4. We are aware that the heating of the building is a problem. Upper floors tend to become too hot, whilst the lower floors remain extremely cold. It is hard to balance this. We will be installing thermostatic radiator valves to all radiators in July to help improve temperature regulation throughout the building. We have also bought a water cooler.

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## King Edward St Medical Practice

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We're on the web!  
[www.kingedwardst.nhs.  
uk/ppg.htm](http://www.kingedwardst.nhs.uk/ppg.htm)

*The King Edward St Patient Participation Group works to improve communication between the Practice and its patients, to ensure the services on offer truly meet the needs of all patients.*

*The group currently needs a new chair and if you think you might be interested in working with us to make positive changes for the practice and its patients please contact the Practice Manager.*

*We only have three meetings a year so it is not a big time commitment.*

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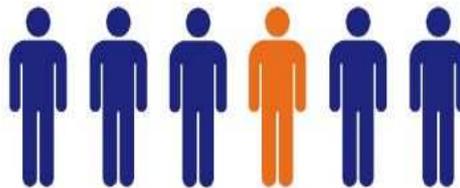
## “Named GP” for all patients

Last year named GPs were introduced specifically for patients aged over 75. As from April 2015, **all** patients must have a ‘named GP’ within the Practice.

Our patients register with the practice as a whole and not with a specific doctor but we have allocated everyone to a named GP according to letters of the alphabet.

If your surname begins with the letter **A–L**, your ‘named GP’ will be

**Dr Drury.** Patients whose surname begins with the letter **M–Z**, have **Dr Kirkaldy** as their ‘named GP’.



Named GPs have overarching responsibility for the care the Practice provides. The role exists to

make sure there is a named individual you can go to should you need it.

Although you have been assigned a particular named GP, this need have no affect on who you see. You can still choose to book an appointment with any nurse or GP you choose.

If you’d like to change your named GP for any reason, just ask reception.